

WSDOT- Olympia, November 23, 2009

Dear Friend and Colleague

Hope this greeting finds you well and somewhat relaxed before heading into the hustle and bustle of the holiday season.

I just want to take a few minutes to say thank you for the collaboration, guidance and suggestions (or maybe just simple tolerance) as we work on congestion measurement and performance monitoring tasks this year.

We (all the folks listed on the inside page) just finished our annual congestion report looking at 2008 data (and are now preparing the next six-month report that examines a limited subset of metrics and analysis for July-Dec 2009 data). Usually, this report is part of the Gray Notebook (GNB) quarterly September edition that gets published in November. However, this baby has been growing by leaps and bounds over the past years. We finally had to cut the cord to the GNB and publish a separate report due to its size.

We introduced a few new metrics and added a roll up, indicator type dashboard and executive summary up front for easier digestion of the 50 plus page report. As always, this is a work in progress and labor of Love –and we will keep trying to get it better. We do want to hear from you and welcome any suggestions you may have (already found several typos –of course, right after we printed copies).

Wishing you a Happy Holiday Season.

Alles Gute im Neuen Jahr

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